

Gango Editions FAQ

CUSTOM PRINTING

What is Custom Printing?

Custom Printing means that you can get any image you want, in any size and on a multitude of substrates.

What items can I get Custom Printed?

Custom Printing is available for every Gango Editions image. This includes designer, decorative art, and photosite images.

What's the difference between giclées and Custom Prints?

You may have noticed other art publishers offering giclées. Giclées are prints created from an ink-jet printer. These are most commonly ordered as large scale prints. We too offer giclée prints as part of our Custom Printing program. However, Custom Printing goes even further by allowing you to choose any size you want. In addition to our high-quality ink-jet printer, we also have the ability to print pieces up to 12"x18" on our in-house digital printer.

What size can I get it in?

You can get any size you want! In addition to our advertised sizes you can choose larger or smaller dimensions. Images can be resized or cropped to accommodate your needs. Like an image but don't want the border? We can do that!

Can I get the piece smaller than the size listed?

Yes! For example, a 12x12 can be ordered as a 6x6. An 11x14 can be printed as an 8x10. We can work to get the size you need through simple resizing or cropping.

Can I get it at a size not proportional to the listed?

Yes! Our designers can crop or resize an image to create the dimensions you need.

If everything is available as a Custom Print, why do you have sizes listed?

Sizes are listed for our designer and decorative art pieces to indicate which pieces we stock (all photosite images are Custom Prints only). If you choose to order an image at the listed size, your order can be fulfilled quicker and at a cheaper rate. If you are looking for the most economical choice, especially for smaller orders, selecting pieces at their in stock size is the way to go.

What substrates can images be printed on?

Images can be printed on the following substrates:

- Matte Paper
- Semi-Matte Paper
- Photo Paper
- Velvet Paper
- Matte Canvas
- Gloss Canvas

Additional substrates are available upon request.

What are your canvas options?

We offer a matte and a gloss canvas. In addition, you can choose to get the canvas stretched on bars or flat. You can also specify whether you would like a standard wrap or a gallery wrap.



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Can I get a piece stretched?

Yes! All images are available for printing as canvas giclées. Canvas pieces can be ordered either on stretched bars or as flat canvas.

What does Gallery Wrap mean?

When you choose to print a canvas giclée we give you the option of gallery wrap or standard wrap. If you would like the sides of the stretched canvas to be printed, choose gallery wrap. Gallery wrap is most appropriate for a frameless presentation. When choosing gallery wrap you have the option of either continuing the image onto the sides (we will wrap or clone the image so that the continuation appears seamless) or picking a solid color for the sides. The face of the canvas will be the size you ordered; the gallery wrap adds an additional 1.5" of printed material to each side.

What does Standard Wrap mean?

When you choose to print a canvas giclée we give you the option of standard wrap or gallery wrap. If you would like the sides of a stretched canvas to be white, choose standard wrap. Standard wrap is most appropriate for a framed presentation. The printed face of the canvas will be the size you ordered, with an additional plain canvas border included for wrapping.

What printers do you use for Custom Printing?

We have two in-house printers to serve your needs in a fast, efficient manner. Any images up to 60" wide can be processed on our giclée printer. This printer creates superior grade images on canvas and paper. In addition, for image sizes up to 12"x18" we can print on our digital press. The digital press creates quality, affordable images.

Why do you have a separate Photosite?

We created the Photosite as a place to house our extensive collection of purely Custom Print photographs. These images are only printed by request, in whatever size you would like.

Why aren't there sizes listed on the Photosite?

The Photosite is 100% Custom Printing. These images are only printed by request, in whatever size you would like. We can crop and resize any photo to suit your needs.

How much is it going to cost?

Pricing is determined based on requested print size and substrate. Quantity discounts are available. Retail pricing can be found on our website. Please call us at 800-852-3662 for additional pricing questions.

How long will it take to get my order?

Our turn-time is 10 working days for large orders and 5 working days for small orders. Most orders currently ship in 3-5 days.

